

COVID-19 Nonprofit Response Network – Community Resource update 3.24.20

Community Resource Share/Collaborative Efforts

UWSC is exploring options to maintain the most updated list of resources as changes occur in our community's needs.

(1) For our network: In reaching out to agencies, the following have agreed to field general questions regarding their area of expertise. Use this list as a resource when speaking with clients in need of support in these areas.

COVID-19 Resource Leads for the below buckets of need:

- **FOOD:**
 - **Salvation Army** is willing to field calls specifically related to the Food Security topic.
Contact Info: (920) 458-3723 — Open M-Th: 8:30 AM – 12 PM and 1PM – 4:30 PM (F: 8:30 AM till noon)
(Here is a link to the pantry calendar along with other resources available through the Salvation Army related to COVID-19: <https://centralusa.salvationarmy.org/sheboygan/news/responding-to-the-coronavirus/>)
 - **Sheboygan County Food Bank** published a page on their site dedicated to listing Emergency Food Programs (from SNAP/FoodShare to WIC to their weekend backpack program).
Online resource: <https://sheboygancountyfoodbank.com/find-help/>
 - **Nourish** posted a listing for School 'to-go' lunch programs along with general pantry information.
Online resource: <https://nourishfarms.org/news/emergencyfoodinformation3202020>
- **CHILDCARE:**
 - **Child Care Resource & Referral** is the number that Matricia from Family Connections is sharing with families seeking childcare.
(920) 886-1211 – Open M-F: 8AM – 4:30PM
- **FINANCIAL STABILITY:**
 - **Lakeshore CAP** approved being the lead contact in the area of rent/mortgage assistance.
(920) 803-6991 – Open M-F: 12PM-4PM
 - **Consumer Credit Counseling** continues to offer FREE budget and credit counseling via confidential phone appointments. These calls can include: credit card debt, housing/rental issues, student loans, and bankruptcy. They also can support financial guardians through their Rep payee services and corporate guardians' program.
(800) 350-2227 | *Online resource:* www.cccsonline.org
 - **Salvation Army** has a utility assistance program, but they are not anticipating this to be a priority need as Alliant Energy is eliminating all late fees and will not be closing phonedlines down due to lack of payments. Reach out as these needs may change.
- **AGING/DISABILITY:**
 - **Aging & Disabilities Resource Center (ADRC) of Sheboygan** agreed to be the referral number for resources for 60+ and the disabled.
(920) 467-4100 – Open M-F: 8AM – 5PM
- **MENTAL HEALTH:**
 - **Mental Health America in Sheboygan County** agreed to be the main contact for all mental health calls.
Emergency (mental health crisis line): 920-459-3151
Non-emergency: 920-458-3951
Online Resource (Mental Health Resource Guide):
<https://www.mhasheboygan.org/?fbclid=IwAR3rFfPtRfSPEvvEH36SvXXz0XwT0HYNnhmlWspCs-ZuoPHfsPNFJCb1gZo>
- **DOMESTIC VIOLENCE:**
 - **Safe Harbor** of Sheboygan County agreed to be the main contact for domestic violence support.
24/7 Helpline: (800) 499-7640
Administrative Office: (920) 452-8611
Online Resource: <https://www.sheboygansafeharbor.org/>
- **OTHER:**
 - Refer to the google survey and the *COVID-19 Community Resources* list (made available later this week)

Google Survey/Sheet Resource Share:

More information to come on this.

- **Google Survey**, you can fill out this survey and update your resources as many times as needed. This survey automatically populates to the Google Sheet. (Link: <https://forms.gle/Xo7hvpzFkVAgbD6G9>)
- **Google Sheet**, use this sheet for an updated list of local resources responding to COVID-19. This google sheet is made for this network to refer to as the needs of our community change, not meant for external sharing. (Link: https://docs.google.com/spreadsheets/d/1V_MlzA2mmFE0FpopCgRCqU2c6cA5oIJdoICJFRhpoWU/edit?usp=sharing)

(2) For our community: Currently, nonprofit professionals and community members can visit UWSC Community Resource list online at www.uwofsc.org/about/community-resources/.

Potential COVID-19 Community Resource Website: During this call, UWSC asked for feedback on the idea to create a general website for COVID-19 Community Resources. This website would list resources available for businesses, nonprofits, and community members (the primary audience). Please send your feedback to Katelyn Piper at katelyn@uwofsc.org. UWSC will update the network as decisions are made.

COVID-19 Community Resources Card: Mental Health America has updated their general resource card to list contact information for agencies with specific resources that respond to our community needs due to COVID-19.

[Click here to view the drafted document.](#) Please check phone numbers and web links to make sure they are correct. Reach out to Julie Preder at Mental Health America in Sheboygan County (julie@mhasheboygan.org) with any additions or corrections.

Watch for the latest update of this document online at www.uwofsc.org/about/community-resources/.

GENERAL CALLS

United Way 211: 2-1-1 has been activated by Governor Evers in response to COVID-19. United Way's 2-1-1 is available 24/7 for non-emergency questions about COVID-19 and referrals to local health and human services.

For our network: Update or add your agency listing to the 2-1-1 Database by following the links below.

- If you already have a listing, use this link to search for your agency and submit an update request: <https://211wisconsin.communityos.org/public-agency-search-editing>
- If you don't see our name in the search (from the link above) or you have a new listing, use this link to submit the resource to their database: <https://211wisconsin.communityos.org/public-agency-update>

For our community: 211 is available by calling, texting or through an online chat:

CALL: 211 or 1-800-924-5514 (Available: 24/7)

TEXT: your ZIP Code to 898211 (Available: M-F, 8:00 a.m. to 5:00 p.m.)

CHAT: at 211now.org (Available: M-F, 8:00 a.m. to 5:00 p.m.)

**Anyone can also text COVID19 to 211-211 to receive links to CDC information about the virus.